

Raptool

Quick guide



NET/USB Client

Scope

This document is intended for Raptool End User's IT-personnel and first-line support personnel. The document only covers the Raptool Client's basic features. We recommend that you make a quick guide for the intended users of the mobile device covering some of the points in this guide, the functionality of your hardware and your specific Raptool Application Design.

Before you start using your mobile device

Make sure your mobile computer has been setup in the right way. Settings for the barcode reader, power options, Windows desktop lock-out, reinstallation on power loss, auto start options and other settings need to be made. Your Raptool Reseller can sell installation services if you are unsure. Raptool support and documentation does not cover hardware or hardware settings.

Start the Raptool Client

Click on the Raptool Logo on the desktop. You can also use the File Explorer and open: Raptool Client.exe. The standard path is: \Backup\Raptool_CL\

Startup Screen

While Raptool starts you will see the Loading Screen displaying your Client Version etc. This can take up to 20 seconds depending on your hardware.

Using your Raptool Application

A Raptool Application can be built up of many different Screens. The first time you go to a new screen it will take some time to create the graphic layout for this screen. The layout for that screen is then saved automatically. The next time the same screen is loaded it will be much faster.

Data input

An input of data can be made from different sources: Barcode reader, numeric keyboard, SMS-typing, Function keys etc. Most devices have "function buttons" that change the functionality of the keyboard. A very common user support question is when they have pushed one of these buttons. Read the user's manual for you mobile device and make a quick guide for your users.

Raptool Setup Menu

Press F10, enter password 7139 to enter the Raptool setup menu.

- **Exit to Windows**
 - Push the Exit button.
 - If Datalogic DDU is activated you need to press F6 (can be altered) and deactivate DDU. Look in the user's manual for your mobile device for more information
- **Change Client Name**
 - Click on the Client Name: input-field to change it. When it is changed the server will receive the new name the next time synchronization is made.
 - Push the Apply button to confirm.
- **NET Server address**
 - This should only be used if you have a Raptool NET Communicator installed. Click on the Server Address field. Enter the address where your Raptool Server is located.
 - For example: http:\\192.168.1.79\raptool.asmx.
 - Push the Apply button to confirm.

NET communication

When your applications communication is triggered the communication screen is started. The standard language is English, but you can translate these messages through the settings file. The communication goes through different steps that are shown in the display to aid in finding potential communication problems. Some of the steps are:

- IP-Adress. The mobile device is connected to the network
- Connecting to server. The Mobile device has connection to the NET Server
- Licensing. The Raptool Client has a valid license.
- Sending files.
- Filename.SDF, Server is unable to convert file. Usually Raptool does not have writing rights to the folder you have defined.

NET updating the software

Updates are pushed out to the mobile devices from the NET Communicator. When the Mobile Device is synchronized the next time these are received and installed. Most upgrades require a restart of the Raptool Client. A dialogue will tell you to exit and restart the application.

For USB communication and updating, please read the USB Communicator User's Manual.

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